



Johnson City | Knoxville | (800) 282-3755

## **ASSESSING YOUR SECURITY NEEDS BEFORE INVESTING IN AN ALARM SYSTEM**

Before you invest in a security system and entrust the safety of your home or business to Fleenor Security, or to any other alarm company in East Tennessee, you should assess your security and safety needs by considering the below questions:

- Will I own the entire system?
- Do I want a wireless system or hardwired?
- If hardwired, is there access to run wires throughout the home with an attic or unfinished basement?
- Is each security device on its independent zone to reduce or eliminate false alarm potential?
- Is the system expandable?
- Am I interested in fire and carbon monoxide protection?
- Do I have pets in the home and how will the system work with them present?
- Am I interested in learning more about the “Smart Home” with home automation and energy efficiency?
- Would I like to know who comes to my door and who has armed/disarmed the system?
- Would I be interested in being able to access my system remotely, like through an iPad, smart phone or laptop?
- Would I like to see video clips on my phone to check in on my kids, my animals, or see who comes to the front door?
- When I call the security company is speaking to a live person important to me?
- Do I care about the quality of equipment?
- What is the warranty, how long and what does it cover?
- Would I like the option to invest in a service agreement?
- Does the security company have a quality assurance person in the field?
- Does the security company have ongoing training for employees and a team of research professionals to be on the forefront of the latest, most reliable technology?
- Would I like to contribute to the East Tennessee area by supporting a local alarm company with a local, U.L. listed monitoring station?
- Are the owners of the company involved with daily operations and can I call them if I need to?